

Alum-Line Inc Warranty Report Form

Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Type of Product: \_\_\_\_\_

VIN#: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

1) Description of problem or repair needed: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2) Does the customer have warranty papers on file at Alum-Line

YES: \_\_\_\_\_ NO: \_\_\_\_\_

3) Is the problem/repair covered by Alum-Line Warranty?

YES: \_\_\_\_\_ NO: \_\_\_\_\_

4) Does the customer need to come to the Factory to have the warranty request inspected or repaired?

YES: \_\_\_\_\_ NO: \_\_\_\_\_

Reason: \_\_\_\_\_

5) Has the customer already had the repair done with out prior approval by Alum-Line?

YES: \_\_\_\_\_ NO: \_\_\_\_\_

Reason: \_\_\_\_\_

6) Does the customer have a repair estimate?

YES: \_\_\_\_\_ NO: \_\_\_\_\_

Note: copy of repair estimate must be attached to this form

If repair work is authorized to be performed by an outside repair facility, Alum-Line Inc will allow \$45/hour for shop rate & parts/material at OUR cost or supplied by Alum-Line. Hours and rates for work are based on the work being performed at our factory. Alum-Line is not obligated to reimburse for warranty work that was neither pre-approved nor authorized and performed at an outside repair facility.

Alum-Line will ONLY reimburse the customer, Not the repair shop unless previously authorized by Alum-Line. The customer must turn bills into Alum-Line after they can show proof of payment from the repair shop.

**CUSTOMER MUST CALL THE FACTORY TO MAKE AN APPOINTMENT  
BEFORE ANY WORK WILL BE PERFORMED. 800-446-1407**

WARRANTY REPAIR APPROVAL:

Amount of Warranty Approved: \_\_\_\_\_

Amount of Bill from Authorized Repair Shop: \_\_\_\_\_

Work Performed by Factory/Dealer : \_\_\_\_\_

Parts Total: \_\_\_\_\_

Labor Total: \_\_\_\_\_

NOTES: \_\_\_\_\_

\_\_\_\_\_

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\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
Signature Dealer/Customer

\_\_\_\_\_  
Date:

\_\_\_\_\_  
Approved by Alum-Line, Inc

\_\_\_\_\_  
Date: